

Class:

Monday May 15 will be the last day of class. I will conduct a review of the semester this Monday. I will go over the type of questions that might expect to find on the final exam.

There will be no class on Wed May 17.

The final exam is scheduled for Friday May 19 from 1 - 3 pm in our Room 221 Allison Hall. The exam will be essay format, open book, open notes, approximately 1 1/2 hours and cover mostly the second half of the semester although there may be a question or two on the first half of the semester.

You all are invited to a barbecue cookout in front of my office from 12:30 pm to 3:00 pm on Thu May 25, 2006, look for the smoke. This is a revised date so more people can attend

Enclosed are the consumer rights survey questions that we reviewed in class:

1. How well protected are consumers in this country when it comes to buying goods and services?

- a. very well protected
- b. fairly well protected
- c. not very well protected
- d. not at all protected

2. What are the reasons why consumers feel they are not very well protected?

- a. People don't know their rights
- b. Companies try to get out of their responsibilities
- c. The companies made excuses
- d. No insurance
- e. You have to fight and get angry

3. How well informed do consumers feel about their consumer rights?

- a. Very well informed

- b. Fairly well informed
- c. Not very well informed
- d. Not at all informed

4. I'm happy to go to the top to complain

- a. Agree strongly
- b. Agree slightly
- c. Nether agree nor disagree
- d. Disagree slightly
- e. Disagree strongly

5. Even If I don't know what my legal rights are, I'm happy to argue my case.

- a. Agree strongly
- b. Agree slightly
- c. Neither agree nor disagree
- d. Disagree Slightly
- e. Disagree strongly

Gerald Kauffman wrote:

Attached is the syllabus for LEAD 201 noting our new and improved room and M/W class hours.
No class this Wed or Fri. JK

Gerald Kauffman wrote:

Class, there will be no class for LEAD 201 Introduction to Consumer Policy this Wed Feb 22, 2006 as I am due to appear at the Delaware General Assembly budget hearing in Dover. There are only a couple reasons why I would agree to miss class and this is one. Please read Ch 2 of the text concentrating on game theory and I will see you next Mon Feb 27. Take care, JK

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Gerald J. Kauffman, P.E.

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